

gamechat.gg

Privacy Policy

Effective Date: March 28, 2025 · Last Updated: March 28, 2025

1. Introduction

Welcome to gamechat.gg (“we,” “us,” or “our”). We operate gamechat.gg (the “Service”), a real-time sports chat platform that lets fans connect and discuss live games as they happen.

We are committed to protecting your personal information. This Privacy Policy explains what information we collect, how we use it, and the choices you have. By using the Service you agree to the practices described here.

2. Information We Collect

2.1 Information You Provide

- Email address — used to create and identify your account.
- Display name / username — the public name shown alongside your messages in chats.
- Chat messages — the text content you submit in game chatrooms.

2.2 Information Collected via Google / Social Login

If you choose to sign in with Google or another OAuth provider, we receive a limited profile from that provider. This typically includes your email address and a display name. We do not receive or store your social-login password.

2.3 Information Collected Automatically

When you use the Service, our infrastructure (hosted on Firebase / Google Cloud) may automatically log standard technical data such as your IP address, browser type, and the pages or chatrooms you visit. This data is used solely for operating and securing the Service.

3. How We Use Your Information

We use the information we collect to:

- Create and manage your account.
- Display your username and messages within the chatrooms you participate in.

- Operate, maintain, and improve the Service.
- Enforce our Terms of Service and community guidelines.
- Respond to support requests or inquiries you send us.
- Detect and prevent fraud, abuse, or security incidents.

4. Sharing of Information

We do not sell, rent, or trade your personal information. We do not share your data with advertisers or unaffiliated third parties for marketing purposes.

We may share information only in the following limited circumstances:

- **Service Providers:** We use Firebase (Google) to host the Service and store data. Google processes data on our behalf under their data-processing terms.
- **Legal Requirements:** We may disclose information if required by law, court order, or governmental authority.
- **Protection of Rights:** We may disclose information to protect the rights, property, or safety of gamechat.gg, our users, or the public.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your data may transfer to the successor entity, which will remain bound by this Policy.

5. Public Nature of Chat Messages

Please be aware that chat messages you send in gamechat.gg chatrooms are visible to other users of the Service. Do not share sensitive personal information (such as your address, phone number, or financial details) in any chatroom.

6. Data Retention

We retain your account information and chat history for as long as your account is active or as needed to provide the Service. You may request deletion of your account at any time by contacting us at the address below. We will delete or anonymize your personal information within 30 days of a verified request, except where retention is required by law.

7. Data Security

We implement reasonable technical and organizational measures — including Firebase security rules, encrypted connections (TLS/HTTPS), and access controls — to protect your information against unauthorized access, alteration, disclosure, or destruction.

No method of transmission over the internet is 100% secure. We cannot guarantee absolute security, and we encourage you to use a strong, unique password for your account.

8. Children's Privacy

The Service is not directed at children under the age of 13 (or under 16 in certain jurisdictions). We do not knowingly collect personal information from children. If you believe a child has provided us with personal information, please contact us and we will delete it promptly.

9. Your Rights and Choices

Depending on where you are located, you may have the right to:

- Access the personal information we hold about you.
- Correct inaccurate or incomplete information.
- Request deletion of your personal information.
- Withdraw consent where processing is based on consent.

To exercise any of these rights, please contact us using the information in Section 11. We will respond to verified requests within 30 days.

10. Changes to This Policy

We may update this Privacy Policy from time to time. When we make material changes, we will update the 'Last Updated' date at the top of this document and, where appropriate, notify you via the Service or by email. Your continued use of the Service after the effective date of any changes constitutes your acceptance of the revised Policy.

11. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us at:

gamechat.gg

Email: privacy@gamechat.gg

Website: <https://gamechat.gg>

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